

Ron Chance

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PROFILE

Social Service Administrator with demonstrated skills in program management, grant and research administration, human resources development, special events planning, advisory board and public relations.

EXPERIENCE

COMMUNITY PROGRAM MANAGER

May 1994 – Present

Dane County Human Services Department
Madison, Wisconsin

Oversee Dane County's Joining Forces for Families (JFF) initiative, an interagency collaborative endeavor focused on decentralizing human services to families in their own communities. Primary goals of this initiative consist of coordinating services and reducing service duplication, making services more accessible and customer focused, increasing efforts to prevent and intervene earlier in children and family problems, and developing ideas for broader system change. Serve as Director of Dane County's Early Childhood Initiative and Dane County's Restorative Court program..

Primary Accountabilities:

- Provide administrative, program development, personnel administration and evaluation support to twenty five (25) JFF community-based teams consisting of police, school, human services, and public health personnel.
- Oversee the Allied Drive Early Childhood Initiative an innovative home visitation and employment project that serves 90 families in four high poverty communities.

Accomplishments:

- Developed with other stakeholders one of the largest community-based human services collaboratives in the United States.
- Designed and implemented with colleagues a cutting edge home visitation and employment initiative.
- Selected as the Distinguished Social Worker for the Wisconsin Chapter of the National Association of Social Workers in 2007.

FACILITATOR

May 1993 - May 1994

Northside Planning Council (NPC)
Madison, Wisconsin

Facilitated a community organization comprised of 15 citizen volunteers who were implementing projects to improve their community. NPC was an experimental initiative in community empowerment sponsored by the City of Madison, Dane County, United Way, Madison Community Foundation, and the Madison Metropolitan School District. NPC's primary initiatives were focused on developing plans for a model community center and making recommendations on recreational and human services for the northeast side of Madison. NPC was also involved in the process of implementing collaborative endeavors in the areas of crime prevention, youth leadership, and community development.

Accomplishments:

- Assisted NPC members in tasks related to mission clarification, strategic planning, training, organizational evaluation, public relations, and member recruitment.
- Developed recommendations for the proposed Warner Park Community Center based upon member input, public hearings, and assessment of local and regional community centers.
- Implemented a resident-directed human services initiative which allocated \$65,000 to community projects based upon local feedback.
- Provided technical assistance to local resident associations and neighborhood centers in the areas of partnership management, strategic planning, grant-writing, and budget development.

PROJECT DIRECTOR

February 1990 - February 1992

National Youth Gang Program
School of Social Service Administration
University of Chicago, Chicago, IL

Co-administered a multi-million dollar research and development project sponsored by the U.S. Department of Justice to its successful completion. The purpose of this project was to develop program designs and technical assistance materials for communities plagued by youth gang violence. Co-directed staff of 5-7 (PH.D consultants, doctoral students, a secretary) in the development of 12 technical assistance manuals for criminal justice and community agencies. These manuals are currently being used by policy-makers and practitioners across the globe. The U.S. Department of Justice funded 5 comprehensive community approaches based upon this work.

Accomplishments:

- Achieved all project deadlines and budgetary objectives in conjunction with the Principal Investigator.
- Wrote two 120 page technical assistance manuals for probation and the judiciary.
- Planned and implemented 2 regional conferences involving 60 national experts and city representatives at each gathering to review project materials.

- Maintained excellent project relations with high level representatives from 3 federal agencies and over 60 state and local jurisdictions.

PROJECT COORDINATOR

April 1988 - January 1990

National Youth Gang Program
 School of Social Service Administration
 University of Chicago, Chicago, IL

Accomplishments:

- Co-organized and carried out a \$100,000 national survey of more than 50 community and 250 programmatic approaches to youth gang activity.
- Planned and implemented a symposia of former African-American and Hispanic gang members to solicit their views on the problem.
- Conducted an on-site assessment of 5 city approaches and co-authored case studies based on the findings.
- Delivered addresses to several national and regional conferences (e.g., National Criminal Justice Association; U.S. Department of Justice) about our project findings.

HUMAN RESOURCES ADMINISTRATOR February 1987 - March 1988

Travelers and Immigrants Aid, Chicago, IL

Accomplishments:

- Assisted controller in the administration of the personnel and volunteer departments for a social service agency of 180 employees and 500 volunteers.
- Utilized a participatory management style to improve employee relations in an agency experiencing management-labor strife.
- Planned and implemented several agency events including a volunteer reception, an employee recognition breakfast, and an annual holiday function.
- Designed and implemented a staff training program and an exit interview system.

PLACEMENT SPECIALIST

July 1985 - August 1986

U.S. Peace Corps, Washington, D.C.

Accomplishments:

- Counseled and placed over 325 Americans in overseas education programs.
- Chaired a national initiative to recruit more special education professionals into the Peace Corps.

RECRUITER

U.S. Peace Corps, Philadelphia, PA

August 1983 - June 1985

Accomplishments:

- Successfully recruited more than 125 Americans to become Peace Corps Volunteers.
- Ranked within the top 5% of 50 recruiters nationally at the end of my tenure.

ENGLISH TEACHER

November 1980 - December 1982

U.S. Peace Corps, Kathmandu, Nepal

Accomplishments:

- Taught English to six classes of 35 to 50 students, ranging in ages from 8 to 16, in a remote Himalayan village.
- Elected as a Volunteer Leader by fellow Peace Corp Volunteers.
- Accepted as a son into a Nepalese family.

EDUCATION

University of Chicago

School of Social Service Administration, 1991-2

Doctoral studies in selected course work including statistical analysis, youth policy, organizational development and program evaluation.

University of Chicago

A.M., School of Social Service Administration, June 1990

Graduated *Magna Cum Laude* with a concentration in Social Welfare Policy and Administration.

Bradley University, Peoria, IL

B.A., International Studies, May 1980

Graduated *Magna Cum Laude* and selected as the Outstanding International Studies graduate.

Trinity College, Carmarthen, Wales, United Kingdom

American Semester, Fall 1978

Georgetown University, Washington, D.C.

Institute of Comparative Political and Economic Systems, Summer 1978

Lakeland Community College, Mattoon, IL

A.A., May 1977

Graduated *Summa Cum Laude*.

RESEARCH

PUBLICATIONS:

Bruce, Michael, Chance, Ron, Meulemans Laurie (2015) *Joining Forces for Families: An Embedded Response to Poverty*. Oxfordshire, U.K., TQSE International Journal of Qualitative Studies in Education.

Spergel, I.A., Curry, G.D., Ross, R.E., Chance, R. (1989) *Survey of youth gang problems and programs in 45 cities and 6 sites*. Washington, D.C.: Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice.

Spergel, I. A., Chance, R., Curry, G.D. (1990) National Youth Gang Suppression and Intervention Program. *Juvenile Justice Bulletin*. Washington D.C.: Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice.

Spergel, I. A., Chance, R. (1991) National Youth Gang Suppression and Intervention Program. *National Institute of Justice Reports*, No. 224.

Chance, R. (1991) Review of Mark D. Jacobs, *Screwing the System to Make It Work*. *Social Service Review*, 65, (4).

Chance, R. (1992) *Judges: A technical assistance manual for addressing a youth gang problem*. (National Youth Gang Project, University of Chicago, School of Social Service Administration) Washington, D.C.: Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice.

Chance, R. (1992) *Probation: A technical assistance manual for addressing a youth gang problem*. (National Youth Gang Project, University of Chicago, School of Social Service Administration) Washington, D.C.: Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice.

REPORTS:

Spergel, I.A., Kane, C., Chance, R., Hyatt, M., Ross, R., Rodriguez P. (1988) *Report of the law enforcement youth gang symposium*. Washington, D.C.: Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice.

Chance, R. (1990) *Du Page County Domestic Violence Policy Implementation Assessment*. Chicago: Illinois Criminal Justice Information Authority.

Spergel, I.A., Chance, R. (1990) *Community and institutional responses to the youth gang problem*. Chicago: University of Chicago, School of Social Service Administration.

ACTIVITIES AND AFFILIATIONS

Adjunct Lecturer, 2013 to present
UW WI – Madison, School of Social Work

Calendar Co-Chair, 2011 to present
Returned Peace Corps Volunteers of Wisconsin-Madison

Vice President, 2011 to present
Dane County Timebank

Lecturer, 2003 to 2009
School of Social Work
University of Wisconsin – Madison

Expert Peer Reviewer, 1993
Youth Gang Programming Initiatives
Bureau of Justice and Office of Juvenile Justice and Delinquency Prevention
U.S. Department of Justice

Advisory Board Member, 1992
Comprehensive Gang Initiative
Bureau of Justice Assistance in cooperation with COSMOS Corporation and the Police
Executive Research Forum

Consultant, 1993
Project on Human Development and Criminal Behavior
Harvard University School of Public Health